



ARGUS eLearning

Whenever, Wherever, On-Demand Training

Quick Start Guide

Step 1. Order confirmation

Once the ARGUS eLearning checkout process is complete, you will receive an order confirmation email. Please save or print this order confirmation for your records.

Step 2. Email fulfillment

Within 24 hours you will receive an order fulfillment email. This email will contain instructions on how to launch the purchased eLearning course(s).

Step 3. Download link

Your fulfillment email will contain a link with which the eLearning course can be accessed via a web browser. Clicking the link will direct your browser to the eLearning courses page at www.ARGUSZone.com.

Step 4. Login

Login using your username and password at www.ARGUSZone.com

For existing users who have an account to ARGUSZone: Use your registration username and password to access the eLearning site.

For new users: Register on ARGUSZone by clicking 'Register Now' and complete the registration steps. When registering for access to ARGUSZone, use the same email address to which your confirmation email was sent.

Step 5. Education tab

Click the Education tab and click the eLearning link on the Education page. Click the 'My Learning' button at the top of the page to access purchased eLearning courses.

Step 6. Select the course

All purchased courses in the 'My learning' section will appear listed under either the Current or Completed tab. Click the name of the course to open a new window and begin the course. *Please disable any pop-up blocker (IE, Yahoo!, Google, etc) that may be active in your browser.*

Step 7. Start the course

Click 'Begin' to start the course. After you click Begin, the course will commence in its own browser window. Follow the instructions on screen to continue.



Frequently Asked Questions

Q: Is there a time limit to the course I purchased?

A: Yes, each course has an expiration date of 90 days after purchase.

Q: When I click on the name of the course to begin, nothing happens. Why?

A: Make sure you have any pop-up blocker program turned off or disabled.

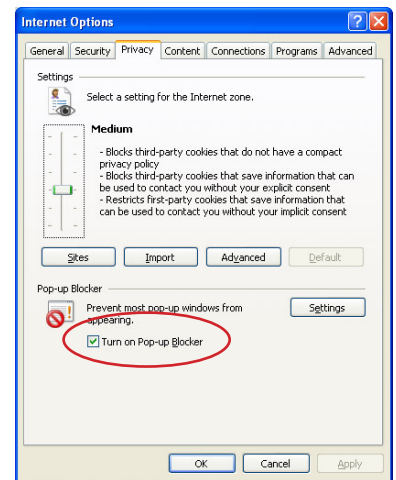
Q: How do I disable my Pop-up Blocker?

A: The steps to turn off an internet Pop-up blocker largely depends upon which Pop-up blocking program is installed (*Google, Yahoo!, Internet Explorer, etc*).

To turn off the Internet Explorer Pop-up blocker, go to **Tools > Internet Options** in your browser.

Click the **Privacy** tab, and deselect the option to **Turn on Pop-up Blocker**. To disable the Google Pop-up blocker, open a browser window and click the **Tools** icon on the Google Toolbar.

From the **Tools** menu deselect **Turn on Pop-up Blocker**.



Q: I just bought a course online. How long before I can login and take the course?

A: Please allow a 24-hour period for email fulfillment. The order fulfillment email will contain the link to your ARGUS eLearning courses.

Q: What are the system requirements for ARGUS eLearning?

A: Windows 2000 (SP4) or Windows XP (SP2), Internet Explorer 6.0 or higher, Flash Player, and Windows Media Player or Quicktime.

Q: What if I don't receive the Order Confirmation or Fulfillment Email?

A: Please email ARGUS Technical Support at: support@argussoftware.com.



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